

Main Phone Banking Menu Options

1.	2.	3.	4.	5.	6.	7.
<p>Balance Inquiry Menu</p> <p>1.1 Savings Balance</p> <ul style="list-style-type: none"> - Account Description - Available Balance - Current Balance - Last Deposit <hr/> <p>1.2 Checking Balances</p> <ul style="list-style-type: none"> - Available Balance - Current Balance - Total of All Checking Accounts <hr/> <p>1.3 Loan Information</p> <ul style="list-style-type: none"> - Loan Description/Type - Credit Limit/Credit Line - Payment Information - Maturity Date/ Interest Rate <hr/> <p>1.4 Credit Card Balance</p> <ul style="list-style-type: none"> - Current Balance - Available Balance - Credit Line <hr/> <p>1.5 Certificate Information</p> <ul style="list-style-type: none"> - Certificate Description - Balance - Maturity Date/Interest Rate 	<p>History Menu</p> <p>2.1 Last Deposit</p> <ul style="list-style-type: none"> - Last Deposit Information on All Available Deposit Accounts <hr/> <p>2.2 Last Payroll Deposit</p> <ul style="list-style-type: none"> - Last Payroll Deposit on All Available Deposit Accounts <hr/> <p>2.3 Recent Transactions</p> <ul style="list-style-type: none"> - Recent Transactions on Available Accounts <hr/> <p>2.4 Loan History</p> <ul style="list-style-type: none"> - Recent Transactions on Available Loan Accounts <hr/> <p>2.5 Recent Deposits</p> <ul style="list-style-type: none"> - Recent Deposits on Available Accounts <hr/> <p>2.6 Recent Activity Menu →</p> <hr/> <p>2.7 Statement Request</p> <ul style="list-style-type: none"> - Account Statement Request *12 Month Lookback Range *\$3.00 fee <hr/> <p>2.8 1099 Request</p> <ul style="list-style-type: none"> - Account 1099 Request *1 Year Lookback Period *\$3.00 Fee 	<p>Funds Transfer & Payments Menu</p> <p>3.1 Funds Transfer by Menu</p> <ul style="list-style-type: none"> - Selection of Source and Destination Accounts for Funds Transfer - Selection of Transfer within Own Account or to Another Member <hr/> <p>3.2 Make a Loan Payment</p> <ul style="list-style-type: none"> - Payment Processing on Loans - Selection of Source Accounts for Payment <hr/> <p>3.3 Make a Credit Card Payment</p> <ul style="list-style-type: none"> - Payment Processing - Selection of Source Account for Payment <hr/> <p>2.6.1 Recently Cleared Checks</p> <ul style="list-style-type: none"> - Check Number - Posted Date - Transaction Amount <p>2.6.2 Recent ATM Transactions</p> <ul style="list-style-type: none"> - Recent ATM Transactions on Checking Accounts <p>2.6.3 Recent ACH Transactions</p> <ul style="list-style-type: none"> - Recent ACH Transactions on Available Accounts <p>2.6.4 Payroll History</p> <ul style="list-style-type: none"> - Payroll Related Transactions on Available Accounts <p>2.6.5 Recent POS Transactions</p> <ul style="list-style-type: none"> - Recent Point of Sale Transactions on Available Deposit Accounts <p>2.6.6 Recent Debit/Check Card Transactions</p> <ul style="list-style-type: none"> - Recent Debit/Check Card Transactions on Available Checking Accounts <p>2.6.7 Recent Loan Payments</p> <ul style="list-style-type: none"> - Recent Loan Payments on Available Loan Shares 	<p>Checking Menu</p> <p>4.1 Checking Balances</p> <ul style="list-style-type: none"> - Available Balances - Current Balance - Total of All Checking Account <hr/> <p>4.2 Checking Information</p> <ul style="list-style-type: none"> - Account Description - Available Balance - Current Balance - Last Deposit - Last Cleared Checks <hr/> <p>4.3 Check Number Inquiry</p> <ul style="list-style-type: none"> - Inquiry on Check Number by Entry - Check Status <hr/> <p>4.4 Checking Stop Payment</p> <ul style="list-style-type: none"> - Place a Stop Payment on a Check or Series of Checks *6 Month Stop Range *Up to 150 Checks *\$15.50 Fee When Requested and \$15.50 When the Check is Presented. <hr/> <p>4.5 Check Copy Request</p> <ul style="list-style-type: none"> - Request a Check Copy Request * Up to 10 Checks * \$1.00 Fee per Check <hr/> <p>4.6 Statement Request</p> <ul style="list-style-type: none"> - Account Statement Request * 12 Month Lookback Range * \$3.00 Fee 	<p>Credit/Debit Card Menu</p> <p>5.1 Credit Card Balance</p> <ul style="list-style-type: none"> - Current Balance - Available Balance - Credit Line <hr/> <p>5.2 Report Lost/Stolen Credit Card</p> <ul style="list-style-type: none"> - Representative Transfer to Report a Lost/Stolen Credit Card <hr/> <p>5.3 Report Lost/Stolen Debit Card</p> <ul style="list-style-type: none"> - Representative Transfer to Report a Lost/Stolen Debit Card <hr/> <p>5.4 Activate Credit Card</p> <ul style="list-style-type: none"> - Representative Transfer to Activate Lost/Stolen Credit Card <hr/> <p>5.5 Activate Debit Card</p> <ul style="list-style-type: none"> - Representative Transfer to Activate Lost/Stolen Debit Card 	<p>Loan Menu</p> <p>6.1 Loan Information</p> <ul style="list-style-type: none"> - Loan description/Type - Credit Limit/Credit Line - Payment Information - Maturity Date/Interest Rate <hr/> <p>6.2 List of Open Loans</p> <ul style="list-style-type: none"> - List of Open Loans Associated with Account <hr/> <p>6.3 Loan Payment Inquiry</p> <ul style="list-style-type: none"> - Inquiry on Loan Payment Due Dates <hr/> <p>6.4 Recent Loan Payments</p> <ul style="list-style-type: none"> - Provides Most Recent Loan Payments <hr/> <p>6.5 Loan Payoff</p> <ul style="list-style-type: none"> - Provides Loan Payoff Amount - Provides Date of Payoff 	<p>Additional Options</p> <p>7.1 Year to Date Information Menu</p> <p>7.1.1 Interest & Dividends Paid</p> <ul style="list-style-type: none"> - Last Interest/Dividend Posted - Current Year Interest/Dividend - Previous Year Interest/Dividend <hr/> <p>7.2 Change Preferences Menu</p> <p>7.2.1 Change Access Code</p> <ul style="list-style-type: none"> - Ability to Change Current PIN <p>7.2.2 Change Member Login</p> <ul style="list-style-type: none"> - Ability to log in to a different member number

Key

- * = Return to Main Menu
- # = Return to Previous Menu
- 0 = Speak to an Agent

After Hours Transfer

Lost/Stolen Credit Card Transfer: 800.449.7728

Lost/Stolen ATM Debit Card Transfer: 800.264.5578

Activate ATM/Debit Card Transfer: 800.448.8268

Activate Credit Card Transfer: 800.527.7725